

Max Trammell

IT Service Desk Specialist

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Greenville, SC

864.293.3906

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Skills

Windows administration, Active Directory / Entra ID, Intune endpoint management, hardware deployment, asset tracking, networking fundamentals, Azure basics, PowerShell, NinjaOne, Rapid7, Active Directory, FreshService.

Experience

Ob Hospitalist Group / IT Service Desk Specialist

October 2025 - Present, Greenville, SC

- Provided technical support in a clinical healthcare environment.
- Managed user accounts, devices, and access through Microsoft Entra ID and Intune.
- Resolved hardware, software, and access issues while maintaining HIPAA compliance.

Greenville Water / IT Intern

May 2025 - August 2025, Greenville, SC

- Deployed end-user computer hardware and software.
- Performed software installation, upgrades and configuration.
- Performed asset inventory management duties and maintained inventory records.
- Performed various administrative functions in support of IT department operations.

Education

University of SC Aiken / Bachelor of Computer Science

August 2019 - May 2024, Aiken, SC

Concentration in cybersecurity with emphasis on networking and systems fundamentals.

Certifications

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- Microsoft Azure Fundamentals